

# DO YOU NEED HELP PAYING FOR PHONE OR INTERNET SERVICE?

You may qualify for a special assistance program...

## LIFELINE

Lifeline provides a reduction of monthly telephone or Internet access charges for any eligible low income or disabled customer or dependent residing in the customer's household. The reduction applies to a single telephone line or broadband Internet access service. Broadband Internet access service must be at minimum speeds of 10M downstream and 1M upstream in areas where those speeds are available, with a minimum usage allowance of 150GB.

### Eligibility

If you or a dependent in your household participates in one of the programs listed to the right, then you may be eligible for Lifeline support. The subscriber or dependent in the household must show proof of participation in at least one of the assistance programs in order for the household to receive Lifeline support.

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To find out if you qualify for Lifeline, call or visit your local telephone company.



215 Roe Street • PO Box 38 • Pilot Grove, MO 65276

660-834-3311 • 800-892-7073 •

611 from any Otelco Mid-Missouri phone

Do you, or someone in your household, participate in any of these programs?

- Missouri HealthNet (Medicaid)
- Supplemental Nutrition Assistance Program (SNAP) – Formerly known as Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8 – FPHA)
- Veterans Pension or Survivors Pension
- Income, as defined in 47 CFR section 54.400(f) is at or below 135% of the federal poverty guidelines

### Restrictions

- Lifeline is a government benefit program.
- Only eligible households may apply.
- Lifeline benefit is limited to one per household.
- Subscribers willfully making false statements to obtain the Lifeline benefit can be punished by fine or imprisonment, or be barred from the Lifeline program.